

CONTACT ME

- **(** 081-520-7791
- Akhona.Mdawe@xenithafr ixher.co.za
- 6367 Mavuso Mthinkhulu Str, Samora Machel, 7785

EDUCATION

Diploma Audio Engineering College of Audio Engineering 2010

Cisco Certificate Network Associate
College of Cape Town
2016

Entrepreneurial Development University of Johannesburg 2022

SKILLS

- Customer Service
- Sales
- Technical Support
- Leadership & entrepreneurship
- Team Player
- Creative artistic & Illustrative Design

Akhona Maxwell Mdawe

Founder & Creative Director Xenith Afrixher (Pty) Ltd.

WORK EXPERIENCE

Customer Service Consultant

2013 - 2015

Direct Axis

Assisting customers with web loan application and upselling insurance packages.

Sales Agent 2015 - 2016

Frank.net

Selling a variety of insurance packages to online prospects

Customer Service Consultant

2016 - 2019

Takealot.com & Mr D Food

Assisting customers with their order queries. Later migrated to Mr D Food's Restaurant Support Team where we assisted them with their mobile ordering devices connectivity and menu related issues.

ATM Cash Machine Support

2019 - 2020

Capitec Bank

Assisting branches and CIT with ATM Cash Machine related issues.

REFERENCES

Xola

Team Leader Mr D Food

Phone: 073 - 564-5965

Shirika

Team Leader Capitec Bank

Phone: 082 - 560-9029